



**May 28, 2015**

**Health Status of Enterprise Implementation**

## Agenda

- GAP Update
- Training Update
- Campus Priority List
- Needs
  - Power / Network
  - Tech Tools
  - Managing Enterprise

# Gap Status

- Created discrepancy reports for each domain / campus
- Working with Campus Directors and AV Tech Contact for access / scheduling
- North Harris: Summary Status : 50 of 90 rooms assessed
  - 24/50 rooms the TEK1s had no power, we attempted to test with temporary power
  - 14 had no LAN connections to the TEK1 (dark wire or no wire), tested with long wire where possible
  - 19 had incorrect passcodes (usually factory default) so are hard to find during search
  - 7 were on the wrong VLAN segment
  - 4 unresponsive TEK1s were found
    - many of these units had never been powered up at LSC with a live network
  - Electrical shock hazard noted due to ungrounded 277v lighting wiring

# Progress Summary

	<u>Total Units</u>	<u>Initially Offline</u>	<u>May 28</u>
• North Harris	234	30%	27%
• Montgomery	172	42%	36%
• Tomball	87	90%	90%
• Kingwood	133	29%	29%
• Cy-Fair	328	7%	4%
• University Park	165	17%	17%
• System Office – Complete			

While we continue to work ALL Campuses, primary efforts are directed at North Harris.

# North Harris Specifics

- [file:///localhost/Users/pazimmer5/Desktop/Lone Star North Harris Room Reports updated.xlsx](file:///localhost/Users/pazimmer5/Desktop/Lone%20Star%20North%20Harris%20Room%20Reports%20updated.xlsx)

# Training Update

## – TekManager & Enterprise Hands On

- Curriculum's available at TEKVOX Website / LSC Portal
- Initial TekManager training complete Jan 28, 2015  
(list of attendees available)
- Ongoing Campus TEKVOX training on demand
  - Scheduling UP : Justin T
  - 3 sessions N. Harris : John E
    - » Regular “training” during onsite visits : several
- Enterprise Quick Start
  - Executed and recorded on May 11, 2015
  - Enterprise WebEx scheduled for May 29 : Will be recorded and placed on TV Website LSC portal

# Priority Plan

- North Harris
- Montgomery
- Tomball
- Kingwood
- Cy-Fair
- University Park
- System Office - Complete

# Needs / Considerations

- Power to TekMonitors / Grounding
- TekMonitors on Network
- Tech Tools / Network Test Tool
  - Fluke Networks LSPRNTR-200 LinkSprinter Model 200
  - Part Number: 044X856
  - Model Number: LSPRNTR-200
- Managing the Enterprise..... Keeping LSC Network Healthy
  - TEKVOX is available to Manage LSC Data Analytics / LSC Call Center